

# RSA | Archer GRC

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RSA/ARCHER PROFESSIONAL SERVICES - 6.1 UPGRADE OFFERINGS

# RSA Archer v6.1 Offerings

## SKU Offerings:

- ▶ Upgrade Readiness Assessment
- ▶ Environment Upgrade –Single
- ▶ Environment Upgrades – Three
- ▶ Readiness Assessment plus Three Environment Updates

## Custom Offerings:

- ▶ v6 Rollout Strategy
- ▶ Advanced Workflow Conversion
- ▶ Task Driven Homepage Conversion

# RSA Archer Upgrade Readiness Assessment

**A small offering to help you ensure your infrastructure is ready for the next upgrade providing confidence for moving forward**

- ▶ Review of a [single] environment (up to 2 web, 2 application servers, and SQL server)
- ▶ Assess whether the current environment meets the requirements for the upgrade
- ▶ Provide recommendations to ensure upgrade capability / capacity
- ▶ Report findings for consideration/understanding before upgrading to the new version of RSA Archer
- ▶ Delivered remotely by RSA's Global Services

## *Notes:*

- ▶ *This is not an in-depth review of the infrastructure or application configuration. To provide investigation and recommendations for sizing and performance refer to Health Check offerings.*
- ▶ *If your environment does not meet the defined parameters of the offering, a custom engagement may be defined and provided through RSA Professional Services through a formal Statement of Work*

# RSA Archer Upgrade

This small offering allows you to have experts guide you through the software upgrade of RSA Archer within a single, on-premise environment to ensure success.

- ▶ Kick-off discussions to provide high-level review of the upgrade process, identify roles and responsibilities.
- ▶ Provide readiness checklist, set timelines, and schedule upgrade
- ▶ Support completion of the following upgrade activities:
  - ▶ Initial validation of environment to confirm readiness for upgrade:
    - ▶ Validate software versions, instance settings, and other items indicated in pre-upgrade checklist
    - ▶ Confirm servers and services are [currently] operational, installer has been downloaded, license key conversion completed (with Existing Accounts).
  - ▶ Upgrade of a [single] environment (1 instance of Archer, up to 2 web, 2 application servers, and SQL server)
  - ▶ Validation Exercises
    - ▶ Site responsiveness, services validated, Advanced Workflow functional, etc.
- ▶ *Note: If your environment does not meet the defined parameters of the offering, a custom engagement may be defined and provided through RSA Professional Services through a formal Statement of Work*

# Additional SKU Offerings

This small offering allows you to have experts guide you through the software upgrade of RSA Archer within a single, on-premise environment to ensure success.

- ▶ Three Environment Upgrades – offering consists of three environmental upgrades (i.e. Dev, Test, & Prod)
- ▶ Readiness Assessment plus Three Environment Upgrades – offering consist the readiness assessment plus three environmental upgrades (i.e. Dev, Test, & Prod)

# RSA Archer Upgrade Rollout Strategy

This tailored offering provides v6.1 awareness and upgrade expertise to ensure your organization is prepared for a successful adoption of v6.1.

- ▶ Kick-off discussion with the Customer to review selected activities provide an overview of the process. Guidance and planning around best practices for rollout and successful strategies. :
- ▶ Provide insights and expertise for upgrade related activities
- ▶ Choose from the following deliverables or leverage the comprehensive offering:
  - ▶ Impact Analysis
  - ▶ Upgrade Readiness Assessment
  - ▶ Project Plan
  - ▶ Communication Strategy
  - ▶ Environment upgrades: Dev, Test, Production
  - ▶ Business Adoption Sessions
  - ▶ Documentation Updates: Test Scripts, End User, Solution Administrator Guide
  - ▶ User Acceptance Testing (UAT)
  - ▶ Post Production Support

# RSA Archer Advanced Workflow Conversion

The advanced workflow capabilities coming available in v6.1 provide opportunities that haven't existed previously. If you're looking to prepare to update an application for the next set of enhancements, or even introduce a new application, RSA facilitates moving towards Advanced Workflow

- ▶ Receive guidance around capabilities of Advanced Workflow
- ▶ Understand ramifications of different approaches
- ▶ Simplify your DDE strategy
- ▶ Gain understanding about how Task Management, Advanced Workflow, and the Task Driven Landing Page interact and affect each other
- ▶ Develop best practices strategies for future endeavors

*This is a custom work effort based on your organization's needs. Please contact your Existing Accounts representative to determine what capabilities will help you benefit most.*

# RSA Archer Task Driven Landing Page Adoption

Incorporate RSA Archer GRC's Task Driven Landing Page into simplification of your [end] user experience .

- ▶ Gain insights to the impacts of the Task Driven Landing Page
- ▶ Understand how to incorporate the Task Driven Landing Page into your [end] user experience.
- ▶ Design applications to leverage Tasks and understand how to leverage it's capabilities (through advanced workflow and more!)



# Next Steps

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**If any of the offers are of interest please contact  
you Existing Accounts Representative**

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**Thank You!!**

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**Have a Great Weekend**